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FIELD SERVICE AND SUPPORT

ACTIVITY REPORT NO. 18

1 July through 31 July 1960

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(This document contains a total of 5 sheets, including this Title Page.)

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I. INTRODUCTION

This report describes the July 1960 activity for Contracts A-102 and HF-CT-699.

II. CONTRACT A-102

A. Activity Related to Customer A

- 1. Sustaining Engineering
 - a. Improved Recorder Reliability

Engineering Change Proposal 9AC was endorsed by the field and approved by Project Headquarters. Under the guidance of Headquarters, Commo, the recorders will be modified in accordance with ECP 9AC as they become available from the Depot.

b. Third Local Oscillator Production Quality Control

The Contractor has initiated a program to evaluate the production specifications for the System-3 third local oscillator (MP-10553). The objective of this program is to obtain increased quality and reliability with lower costs.

c. System-3 Troubleshooting Hints and Reliability Improvement

Customer-A field locations have requested that field service bulletins be issued to document the System-3 troubleshooting hints and reliability improvements recommended by Contractor Representative,

The Contractor is evaluating and verifying the recommendations prior to issuing formal bulletins. Other work is taking precedence, and the bulletins will not be available for at least 90 days.

25X1A

	d. Customer-A Liaison 25X1A				
	Customer-A Depot Officer,	visited the			
	Contractor's facility during the report per	riod. Several			
25X1A	liaison trips to Customer A's local test site were made by				

Repair and Retrofit

The Repair and Retrofit Inventory for July is listed in Table 1.

- Activity Related to Customer C В.
 - Sustaining Engineering
 - Engineering Change Proposal 9AC

The Contractor has received notification of Customer C's approval of Engineering Change Proposal 9AC. The first modification kits will be delivered to the Customer-C depot during August.

Changes in Contractor Technical Service Personnel 25X1A b. Contractor Representative, completed a three-week refresher indoctrination at the Contractor's

25X1A facility. On the return trip to his assignment, visited the Data Processing Center in Omaha and contacted Customer-A representatives in Washington for the purpose of standardizing and improving the quality of duplicate tapes.

25X1A

- d. Third Local Oscillator Production Quality Control

 For a detailed description, see Activity Related to
 Customer A, Sustaining Engineering, paragraph b.
- 2. Repair and Retrofit Inventory

The repair and retrofit inventory for July is listed in Table 1.

C. Customer-D Activity

The Third Local Oscillator Production Quality Control Program discussed under Customer A also pertains to Customer D equipment. For a detailed description, see Activity Related to Customer A, Sustaining Engineering, paragraph b.

III. CONTRACT HF-CT-699

The Call Contract Inventory for July is listed in Table 2.

TABLE 1

REPAIR AND RETROFIT INVENTORY FOR JULY 1960

		Rework Units	Du	Rework Units			
	Customer	Outstanding on 1 July 1960	Units Received	Units Shipped	Units Nonreparable	Backlog on 31 July 1960	
ľ							
	A	19	8	7	3	17	
	С	18	16	21	o	13	
	D	0	0	0	О	0	

TABLE 2

CALL CONTRACT INVENTORY FOR JULY 1960

		Requested During July			Units	Unit
Customer	Unit Backlog on 7-1-70	Production Lists	Total Line Items	Total Units	Delivered in July	Backlog on 7-31-60
А	153	4	20	77	117	113
С	96	4	16	319	89	326
D	0	0	0	0	0	0